



## PANCAM OPERATING INSTRUCTIONS

The MarCum PanCam immediately sets the bar for how mobile camera systems should work. Much more than just a way to view what your underwater camera is seeing, you now can control your camera from up to 300 feet away. Remotely change camera direction with exclusive "Swipe To Rotate" functionality. Capture still images or record videos and instantly save them to your photo or video library... or even post to Facebook or Twitter.

When connected to your camera, the MarCum WiFi System and free MarCum app connects you, your smartphone or tablet and camera into one advanced, integrated system.

The MarCum WiFi Systems give you the freedom to move around the ice and still keep an eye on the action. Free MarCum App gives mobile control and even allows networking multiple cameras to one-smartphone or tablet for incredible on the ice Coverage.



## **To set up your PanCam follow the instructions below.**

- 1) Download the MarCum PanCam App for your iOS or Android device.
- 2) Connect the Camera via the camera connection or via the video in jack and press the power button to turn the machine on (make sure the internal battery is charged with the supplied charger.)
- 3) Set the phone / device network to Wi-Fi and choose the “MarCum” wifi connection.
- 4) When prompted for the password the first time enter “12345678” then click join.
- 5) Once connected we recommend changing the WIFI name and Password. To do this enter the APP then click “Edit”. Change the user name and password to what you prefer then click save.
- 6) Now click “Enter” on the app main screen to connect to the PanCam. You can now view on your phone / device what the camera is seeing along with rotate, take still images, record video or adjust your camera lights.
- 7) If you forget the username / password you can reset the PanCam using the magnets located in the soft case handle. To do this place the magnet on the top side of the letter “M” in MarCum for about 10 seconds. This will reset the WIFI name and Password. To connect to the PanCam look in your WIFI settings and click on the “MarCum” wifi connection. Again, make sure you change the Username and Password by clicking The Edit button in the MarCum APP.

Reset magnets located in the soft case handle can be placed here to reset password



- 8) Your PanCam is also equipped with a Video In plug (video cable not included). This will allow you to plug in video systems and wirelessly transmit the signal to your phone / device.

## Icon Definitions below:



Turn Camera Left



Record Video



Snap an Image



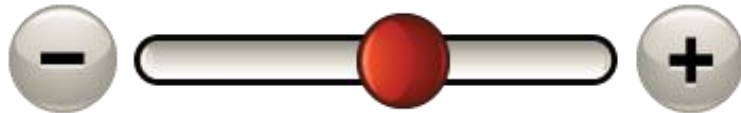
Turn Camera Right



Activate LED Lighting



Adjust LED Lighting



## One Year Warranty

MarCum warranties this product to be free from defects in materials and workmanship for two years from the date of purchase. This warranty applies to customers who properly complete the online product registration form found on the MarCum Technologies Website: [www.marcumtech.com/support](http://www.marcumtech.com/support). MarCum Technologies will, at its sole discretion and without charging the customer, repair or replace any components that fail in normal use. Failures due to abuse, misuse, or unauthorized alteration, modification or repair are not covered. The warranty is valid only for the original owner who purchases the unit from an authorized dealer. Products purchased from on-line auction sites are not considered under warranty. In an effort to best serve our customers, MarCum Technologies has set a standardized battery warranty policy. Battery warranty coverage requires a proof of purchase. Please see our website, [www.marcumtech.com/support](http://www.marcumtech.com/support), for full details.

## How to Obtain Service

If your unit is malfunctioning, check the support section of our website. You may find that the solution to your problem is something you can resolve yourself. If you need to send it in, there is no need to contact our office. Getting repairs made is as simple as going to our website, [www.marcumtech.com](http://www.marcumtech.com) clicking the support tab and then filling out the MarCum Warranty Form.

If your unit is under warranty, be sure to attach a picture/scan of your proof of purchase with date included. If your system is out of warranty, it is a simple as going to our website and filling out a MarCum non-warranty form. Once you have completed the non-warranty form, package the unit as described on the website and ship it to us. All non-warranty repair pricing is determined after the system is received by us.

If you do not have the ability to use the Internet, you may also fill out the warranty service form included in the box with your unit. If you enclose this form in the box with your unit there is no need to contact our office, just include the filled-out form in the shipping box and a copy of the receipt. Some people are more comfortable calling for shipping instructions. During peak ice season, we sometimes receive a high volume of calls, making it impossible to get to all customers who phone in. For this reason, strongly consider using the on-line forms at [www.marcumtech.com/support](http://www.marcumtech.com/support).

**OUR ADDRESS:**  
**MARCUM TECHNOLOGIES**  
**ATTN: SERVICE DEPT.**  
**3943 QUEBEC AVE NORTH**  
**MINNEAPOLIS, MN 55427**

Please send your email inquiries to [service@versae.com](mailto:service@versae.com)

If you are unable to use email or internet, you may call us at 763-512-3987.

Our office hours are Monday – Friday, 8 – 4 Central Time.

International callers may use 888-778-1208.

The customer is responsible for shipping costs associated with returning the unit to MarCum Technologies. MarCum will pay for shipping the repaired unit back to the customer while it is still under warranty. All out of warranty services will be charged a fee for service and shipping which must be paid in advance. The unit should be securely packed and shipped "pre-paid freight" and insured to MarCum Technologies. It is the customer's full responsibility to track their products sent out in the mail or other forms of delivery service. MarCum Technologies will not be liable for packages lost in route to us. Unless specified otherwise, do not include batteries or other accessories when returning the product for repair. MarCum Technologies will not be responsible for lost or damaged accessories. Turnaround time can vary, on average it is about 1 week.

**KEEP THIS SHEET FOR YOUR RECORDS**  
**MARCUM TECHNOLOGIES**  
**IMPORTANT WARRANTY AND REPAIR INFO**

If your system came with damaged or missing parts, please do not contact the store. Contact our office by sending an email to [service@versae.com](mailto:service@versae.com). You may also go to [www.marcumtech.com/support](http://www.marcumtech.com/support) and fill out and submit a warranty parts request claim form.

Your email should include the following info:

1. Your name, complete address, and daytime number
2. Product Model and Serial Number (found on the underside of the PanCam)
3. Date and location of purchase
4. Scan or picture of the receipt
5. A description of what is wrong with your MarCum

You may also contact us by phone at 763-512-3987, International callers use 888-778-1208

Once we have this info we can usually have a replacement part shipped out within 48 hours

Your MarCum comes with a 1 or 2-year warranty. To activate this warranty, you must submit the MarCum product registration form on our website. For specifics on your unit's warranty, please see your owner's manual. The warranty does not apply to the battery.

If your MarCum has become inoperable or is malfunctioning within the warranty period, send it to us immediately for repair. **If you are within the warranty period, it is not necessary to contact us prior to shipping.** All you need to do is fill out and enclose the warranty repair form on this sheet and ship it! You may also go to [www.marcumtech.com/support](http://www.marcumtech.com/support) and fill out and submit the MarCum Warranty claim form there. **You must enclose a copy of the receipt in the box for your repair to be considered for warranty repair.** Damage caused by abuse or trauma is not covered by warranty. Transducer cables that have been damaged by fishing line, ice chisels, augers, etc. will not be covered by warranty. If a unit arrives here with no receipt, or shows signs of abuse or trauma, the owner will be contacted for billing.

If you are outside your warranty period, or if you do not have your receipt, we have several flat rate repair options for our sonar systems. You can pay for these services and find complete shipping instructions at our website – [www.marcumtech.com/support](http://www.marcumtech.com/support)

Be sure to pack your unit properly for shipping by utilizing a sturdy shipping box and plenty of suitable packing material. If you are sending a flasher or other sonar, we recommend that you take the head and ducer out of the soft pack and off the shuttle, pack them securely in a sturdy shipping box and send them to us. **DO NOT SEND THE BATTERY.** It is up to the customer to track the delivery of their package. Turnaround time for repairs can vary with the season, on average it is about 1 week from the day it is checked in for service until it is shipped back out. We will not be responsible for units that were lost or packaged improperly when shipped to us.

If you have a MarCum Underwater Viewing System that is in need of repair, you can expect to send the base, the monitor, and camera/cable. **DO NOT SEND THE BATTERY.** If you are out of warranty, you can expect the repair cost to be between \$50 and \$300 depending on what is wrong. We will contact you for billing once your system has been evaluated

**FOR SERVICE, FILL OUT THIS FORM  
AND ENCLOSE IT IN THE BOX ALONG  
WITH A COPY OF YOUR RECEIPT**

Name: \_\_\_\_\_

Complete shipping address: \_\_\_\_\_

State/Province: \_\_\_\_\_

Zip/Postal code: \_\_\_\_\_

Daytime/cell phone #: \_\_\_\_\_

E-mail address: \_\_\_\_\_

Product Model: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

What is wrong with it? \_\_\_\_\_

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**MarCum Technologies**  
**Attn: Service Dept.**  
**3943 Quebec Avenue**  
**North Minneapolis,**  
**MN 55427**